

## Lower Stumble (Balcombe) Well Site

### Overview

The Environment Agency is the environmental regulator of operations at the well site. Angus Energy Limited holds an environmental permit, granted by us. We will inspect the site before, during and after well testing. We have the right to carry out unannounced inspections. We may carry out joint inspections with West Sussex County Council Mineral Planning Authority and the Health and Safety Executive.

### Reporting an incident

If you wish to report an environmental incident, including noise and odour, please contact: the **Environment Agency Incident hotline** on 0800 80 70 60 (*Freephone, 24 hour service*).

Please also ring Angus Energy Limited on 0203 974 2991, especially if the incident relates to amenity issues such as noise and odour, as it may be able to deal with these immediately.

### Environmental permit enquiries

Information about the permit can be found at <https://www.gov.uk/government/publications/rh17-6jh-cuadrilla-balcombe-limited-environmental-permit-issued>.

Frequently asked questions and final submissions made under the permit, such as monitoring information and compliance assessment reports can be found on Angus Energy's website. Angus Energy has set up an email address: [community@angusenergy.co.uk](mailto:community@angusenergy.co.uk) and information hotline: 0203 974 2991.

Environment Agency held documents may also be requested at:

<https://www.gov.uk/guidance/access-the-public-register-for-environmental-information>

If you have any other questions relating to the environmental permit for this site, please email [SSDEnquiries@environment-agency.gov.uk](mailto:SSDEnquiries@environment-agency.gov.uk)

### General enquiries

For all other enquiries, please contact our National Customer Contact Centre either by phone on: 03708 506 506 (*Minicom service, for the hard of hearing: 03702 422 549*) Monday to Friday, 8am to 6pm.

*The cost of calling this number depends on your phone provider and whether you use a landline or mobile. The approximate cost per minute from a landline is 2p to 10p. The approximate cost per minute from a mobile is 10p to 40p.*

By email using: [enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk)

Or by post: National Customer Contact Centre, PO Box 54, Rotherham, S60 1BY